

Privacy Policy for V-ENT Platform

Effective Date: July 8, 2025

This Privacy Policy describes how V-ENT ("we," "us," or "our") collects, uses, processes, and shares your information when you access or use our website, applications, and services (collectively, the "Platform"). We are committed to protecting your privacy and handling your personal data in a transparent and secure manner.

1. Information We Collect

We collect various types of information to provide and improve our services, including:

- **Information You Provide Directly:**

- **Account Information:** When you register for an account, you provide your email address and create a password. You may also sign up using social media accounts (e.g., Google). We also collect your chosen unique username, avatar, bio, esports image, and linked social media and gaming accounts (e.g., Steam, PlayStation, Xbox, COD, PUBG, Freefire).
- **Profile Information:** You can add and update details on your profile page, including your username, avatar, bio, and linked accounts. You control the public visibility of certain profile details.
- **Financial Information:** If you use our financial features, such as the Vent Wallet, purchase VENT COINS, or request payouts, we collect transaction history, details of purchases, and information necessary to process payments (e.g., USDT wallet addresses for payouts).
- **Content Information:** When you upload content (e.g., original manga/comics), create marketplace listings, post messages, images, or videos in communities, or participate in wagers, we collect the content you provide.
- **Communication Information:** When you communicate with us or other users through the Platform (e.g., comments, chat messages, support inquiries), we collect the content of these communications.
- **Tournament and Event Information:** If you register for or host tournaments/events, we collect data related to your participation, team rosters, registration fees, and event preferences.
- **Marketplace Information:** If you are a buyer or seller on the Marketplace, we collect information related to your listings, purchases, sales, orders, and reviews.
- **Wager Information:** If you create or participate in wagers, we collect data related to your bets, outcomes, and participation.

- **Information Collected Automatically:**

- **Usage Information:** We collect information about your interactions with the Platform, such as the features you use, the content you view, the time and duration of your activities, and your search queries.
- **Device Information:** We collect information from and about the devices you use to

access the Platform, including IP address, device type, operating system, browser type, and unique device identifiers.

- **Log Data:** Our servers automatically record information that your browser sends whenever you visit a website. This log data may include your IP address, browser type, referring domain, pages visited, and other statistics.
- **Cookies and Similar Technologies:** We use cookies and similar technologies (e.g., web beacons, pixels) to collect information, remember your preferences, and enhance your experience. This may include information about your Browse behavior and interactions with our services.

2. How We Use Your Information

We use the information we collect for various purposes, including:

- **Providing and Maintaining the Platform:** To operate, maintain, and provide all features and functionalities of the V-ENT Platform, including user registration, profile management, tournament/event management, community features, anime features, marketplace, and wager system.
- **Personalization:** To personalize your experience on the Platform, such as providing tailored content, recommendations, and advertisements based on your interests and activities.
- **Communication:** To communicate with you about your account, transactions, updates, security alerts, and administrative messages.
- **Payments and Transactions:** To process financial transactions, manage your Vent Wallet, facilitate purchases, and handle payouts.
- **Improvement of Services:** To understand how users interact with the Platform, conduct research and analytics, and develop new features and services. This includes utilizing data for AI features like automated tournament creation, game results processing, and chatbot engagement.
- **Security and Fraud Prevention:** To detect, prevent, and address fraudulent activities, unauthorized access, and other illegal activities. To enhance the security of your account, including through features like Two-Factor Authentication (2FA).
- **Enforcement of Terms:** To enforce our Terms of Use, community guidelines, and other policies, and to protect the rights, property, or safety of V-ENT, our users, or others.
- **Legal Compliance:** To comply with applicable laws, regulations, legal processes, or governmental requests.
- **Marketing and Promotion:** To send you promotional communications about V-ENT products, services, and special offers, where permitted by law and in accordance with your communication preferences.

3. How We Share Your Information

We may share your information with third parties in the following circumstances:

- **With Other Users:**
 - **Public Profile:** Certain information from your user profile (e.g., username, avatar, bio, esports image, linked social media/gaming accounts as per your visibility settings) may be publicly visible to other users.
 - **Community Posts:** Content you post in communities (messages, images, videos, comments) will be visible to other users within those communities.
 - **Tournament/Event Participation:** Your participation in tournaments and events, including team rosters and results, may be publicly displayed.

- **Marketplace & Wagers:** Information related to your marketplace listings, purchases, and wager participation may be visible to other users involved in those transactions.
- **With Service Providers:** We engage third-party service providers to perform functions on our behalf, such as payment processing, data hosting, analytics, customer support, and marketing. These providers have access to your information only to perform these tasks and are obligated not to disclose or use it for other purposes.
- **For Legal Reasons:** We may disclose your information if required to do so by law or in the good faith belief that such action is necessary to comply with legal obligations, protect and defend the rights or property of V-ENT, prevent fraud, or protect the personal safety of users or the public.
- **Business Transfers:** In the event of a merger, acquisition, reorganization, bankruptcy, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.
- **With Your Consent:** We may share your information with your explicit consent or at your direction.
- **Aggregated or Anonymized Data:** We may share aggregated or anonymized information that cannot reasonably be used to identify you.

4. Data Security

We implement reasonable technical, administrative, and physical security measures to protect your information from unauthorized access, disclosure, alteration, and destruction. These measures include:

- **Encryption:** Using encryption for data transmission where appropriate.
- **Access Controls:** Restricting access to personal data to authorized personnel only.
- **Two-Factor Authentication (2FA):** Offering and encouraging 2FA for account security.
- **PIN Protection:** Allowing users to secure their Vent Wallet with a PIN.
- **Regular Security Assessments:** Continuously reviewing and updating our security practices.

However, no method of transmission over the Internet or method of electronic storage is 100% secure. Therefore, we cannot guarantee the absolute security of your information.

5. Your Choices and Rights

You have certain rights regarding your personal information:

- **Access and Update Your Information:** You can access and update your account and profile information at any time through your account settings on the Platform.
- **Control Public Visibility:** You have control over what details of your profile are publicly visible.
- **Communication Preferences:** You can manage your communication preferences for marketing and promotional emails.
- **Account Deletion:** You may be able to delete your account or request account deletion by contacting us. Please note that some information may be retained for legal or legitimate business purposes after account deletion.
- **Data Portability:** You may have the right to request a copy of the personal data we hold about you.
- **Objection to Processing:** You may have the right to object to the processing of your personal data in certain circumstances.

To exercise these rights, please contact us using the contact information provided below.

6. Children's Privacy

V-ENT is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete such information as soon as possible.

7. Third-Party Links and Services

The Platform may contain links to third-party websites or services that are not owned or controlled by V-ENT. This Privacy Policy does not apply to the practices of such third parties. We encourage you to review the privacy policies of any third-party sites or services you visit.

8. International Data Transfers

As a global platform, your information may be stored and processed in any country where we have facilities or where we engage service providers. By using the Platform, you consent to the transfer of your information to countries outside of your country of residence, which may have different data protection laws than your country.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the updated Privacy Policy on the Platform and updating the "Effective Date" at the top of this document. Your continued use of the Platform after any such changes constitutes your acceptance of the revised Privacy Policy.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at support@v-ent.co.